

## **Boarding Policy**

Our hospital staff takes pride in providing a clean and comfortable environment with personalized attention for your pet. Please stop by to see our boarding facility and meet our staff. Our biggest concern is that your pet be well taken care of when you are unable to care for them yourself.

All owner's must present verification of vaccinations by a veterinarian and be current on vaccines during the dates their pet is to be boarded.

- 1. Cat vaccinations include an annual Rabies and a Feline Distemper (FVRCP) vaccine.
- 2. Dog vaccinations include an annual or 3-year Rabies and annual or 3-year Canine Distemper and Parvo vaccine (DHPP or DHLPP). A bordetella (Kennel Cough) and Flu vaccine is also required within the last 12 months.

All owners must present verification of an intestinal parasite stool analysis within 6 months of boarding. All pets without verification will have a stool analysis performed during their stay and dewormed, if necessary, at the owner's expense.

All pets must be flea and tick free and have a flea and tick preventative applied or administered within 14 days of boarding. Pets presented with fleas and/or ticks will be treated accordingly at owner's expense.

We provide bedding. However, owners have the option of providing their own pet's food, bed, and a toy of security item to make their pet feel more comfortable during their stay. Owners will need to bring with them: prescription diets and any medications their pets are due to receive during their stay including heartworm prevention. There will be a charge for prescription diets or medications replaced. A small fee will be applied for medications administered per day.

Pets will receive clean living quarters daily.

Dogs will be walked or allowed to exercise in our fenced yard a minimum of 3 times daily. Cats will receive personalized attention a minimum of 2 times daily.

If requested, pets will receive a bath, pedicure, and ear cleaning at the end of their stay at an additional charge. This will require a later pick-up time. Other special requests for pick-ups must be arranged with management. There are no discharges on Sunday.

If your pet should require medical attention during it's stay, we will make every effort to get in touch with you or a responsible contact person. However, if we are unable to reach a responsible party, routine charges will apply. Cowtown Animal Hospital will not let a pet decline in health under our care and minimum diagnostics and treatment will be initiated at owner's expense. If the owner chooses to decline treatment, arrangements should be made for a responsible party to pick the pet up the same day. If arrangements cannot be made for pick up, the pet will be treated at owner's expense within reasonable measure.

Signature:\_\_\_\_\_

Date:\_\_\_\_\_